



VIP ACCESS
VALLARTA

PREVENTION PROTOCOL
COVID - 19

WE RENEW FOR YOUR WELFARE

During this time away, we were working for your well-being, we trained, learn and renewed for your safe return. Our priority is to procure the health of our clients, suppliers and collaborators, that's why, we implement safety and hygiene protocols to guarantee your peace of mind.

We want you to venture back and explore hundreds of landscapes in a totally safe way.

It's time to return to adventure!



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WE TAKE ACTION

- We have all the necessary supplies for the sanitation of spaces and personal protection.
- We keep each work area clean and disinfected, from public spaces, boats, administrative offices and means of transportation.
- We make sure that both staff and clients know, accept and respect the preventive measures of this protocol.
- We ensure the training of the staff of our different services for the proper use of personal protection equipment and the sanitization of workspaces, keeping them updated with official information on the global situation and new prevention methods.
- We implement sanitary filters before accessing the facilities of our different services, which consist of: taking temperature for both staff and clients, and disinfecting hands and shoes, providing anti-bacterial gel and sanitizing mats.
- We constantly evaluate the health status of the staff prior to each service.



WE ENSURE YOUR WELL-BEING

- We have increased the cleaning and disinfection of all our facilities, from transportation, offices and the spaces where you will be taking the tours, to ensure your well-being and tranquility.
- All our facilities are sanitized before and after each tour.
- The supplies and all the equipment you will use on the tour are also constantly disinfected.
- We restrict the number of people per tour to avoid crowding.
- We have 70% alcohol anti-bacterial gel dispensers at strategic points in all our tours, always at the customer's disposal.
- We keep our facilities for hand washing and necessary supplies ready at all times.





OUR STAFF

- We implement a health filter, for taking the temperature with an infrared thermometer and sanitizing hands by applying antibacterial before entering the establishment. Likewise, we will be restricting access to people with temperature above 37 ° C, or nasal congestion.
- We'll ensure that they use mask and request that they isolate themselves from the rest and contact the health authorities.

All staff must respect a minimum distance between colleagues and clients of 1.5 meters, avoiding close contact.

- We 'll provide all the information to the client about all the measures that will be implementing to provide them with service.
- We place a sanitizing mat impregnated with chlorinated solution at the entrance of staff.
- We clean and disinfect the work area and the objects used at the beginning and at the end of each tour, or as many times as its use requires.





- The staff will be restricted to the minimum necessary for its operation, to avoid conglomerations of people while doing activities.
- It is obligatory for all workers to use the safety elements that are delivered to them, as appropriate (face shield, gloves, mask, etc.)
- Apply hand disinfection protocol to passengers when they return to the boat after having been in contact with other people on land.
- It should be recommended not to board vulnerable groups (pregnant women, people over 65 years of age, people with chronic diseases or a weak immune system).





HELP US TAKE CARE OF YOU

- Let us ensure your health before we begin. Our staff will check your temperature with an infrared thermometer.
- It is necessary to remember that in case of presenting symptoms of the COVID-19 disease, it will not be possible to do the tour.
- Respect the healthy distance between our staff. (6 feet)
- Use of our hand and shoe disinfection stations.
- Wash your hands constantly for 20 seconds.
- Use the 70% alcohol antibacterial gel that we have available for you every time you get off the boat or have contact with other people.





- In case of coughing or sneezing: cover your nose and mouth by flexing your elbow or with a handkerchief covering yourself completely, discard the handkerchief in one of the plastic bags that we have in the unit and finally, make use of the antibacterial gel 70% alcohol that we have at your disposal at all times.
- At the end of the tour, wash your hands with soap and water for 20 seconds.



SUSPECTED CASE PROTOCOL

- If the person who is ill or with symptoms is identified before admission: the use of mask should be ensured, we will request that they be removed and isolated at home and instruct them to request medical attention and contact the health lines 333 823 3220.
- If the patient starts with symptoms inside the boat, she should isolate them from the rest, ask them to use the necessary equipment (face shield, gloves, and mask) and avoid touching people, surfaces, and objects.
- The crew must not remove personal protective equipment at any time.
If it is an emergency we should call 911.
- All areas and objects that the sick person had contact with should be cleaned and disinfected immediately.
- The competent health authority must be informed immediately in order to follow up on the case and its contacts, and implement the corresponding measures.





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