

### VIP ACCESS VALLARTA

PREVENTION PROTOCOL COVID - 19

## WE RENEW FOR YOUR WELFARE

During this time away, we were working for your well-being, we trained, learn and renewed for your safe return.

Our priority is to procure the health of our clients, suppliers and collaborators, that's why, we implement safety and hygiene protocols to guarantee your peace of mind.

We want you to travel with ease, feeling like home.



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#### WE TAKE ACTION

- We have all the necessary supplies for the sanitation of spaces and personal protection.
- We keep each work area clean and disinfected, from public spaces, boats, administrative offices and means of transportation.
- We make sure that both staff and clients know, accept and respect the preventive measures of this protocol.
- We ensure the training of the staff of our different services for the proper use of personal protection equipment and the sanitization of workspaces, keeping them updated with official information on the global situation and new prevention methods.
- We implement sanitary filters before accessing the facilities of our different services, which consist of: taking temperature for both staff and clients, and disinfecting hands and shoes, providing anti-bacterial gel and sanitizing mats.
- We constantly evaluate the health status of the staff prior to each service.



#### WE ENSURE YOUR WELL-BEING

- All our drivers have all the necessary health supplies to ensure the wellbeing of both clients and their own. (Mask, 70% alcohol antibacterial gel, spray disinfectant, disinfecting towels)
- All our vehicles are cleaned and disinfected before and after each service to guarantee the impeccable conditions of each trip.
- A temperature control will be carried out with an infrared thermometer to the driver before and at the end of the daily workday to ensure their health and the well-being of our clients.
- The protocol of hand disinfection with antibacterial gel 70% alcohol will be applied to clients before boarding the service.





#### **OUR STAFF**

- All our drivers must wash their hands with water and liquid soap for a minimum time of 20 seconds and then disinfect with 70% alcohol antibacterial gel, before and after the daily workday.
- Subsequently, they should disinfect their hands with 70% alcohol antibacterial gel before and after each service or after being in contact with other people.
- O Drivers must use the provided face mask throughout the tour.





#### HELP US TAKE CARE OF YOU

authorities and use 70% alcohol antibacterial gel as

necessary.

- Let us ensure your health before we begin. Our staff will check your temperature with an infrared thermometer.
- Olt is necessary to remember that in case of presenting symptoms of the COVID-19 disease, it will not be possible to travel.
- In case of coughing or sneezing: cover your nose and mouth by flexing your elbow or with a handkerchief covering yourself completely, discard the handkerchief in one of the plastic bags that we have in the unit and finally, make use of the antibacterial gel 70% alcohol that we have at your disposal at all times.

Help us keep our unit in excellent condition; do not throw any debris in the vehicle.
 As a recommendation from the health authorities, we suggest making the trip with the windows open if it's possible.
 We recommend that during the trip you avoid touching your eyes, nose and mouth, maintain the cleaning habits suggested by the health



## SUSPECTED CASE PROTOCOL

- If the sick or symptomatic person is identified at admission, the use of mouth covers must be ensured, request that they be removed and isolated at home and instruct them to request medical attention and contact the health lines 333 823 3220.
- If the patient starts with symptoms during the trip, the mask, gloves and face shield must be put on until reaching the relevant destination. The symptomatic patient most avoid touching people, surfaces and objects as much as possible.
- The driver must not remove personal protective equipment at any time.
- You must inform the health authorities with the health lines 333 823 3220 and wait for directions.
- If it is an emergency you should call 911.
- All areas and objects with which the sick personnel were in contact should be cleaned and disinfected immediately.
- The competent health authority must be immediately informed in order to follow up on the case and its contacts, and implement the corresponding measures.



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Contact

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